



State of the Sector survey

Kingston Voluntary Action State of the Sector Survey 2022

1. Introduction

Why your views really matter

Kingston Voluntary Action would like to capture a new up to date picture of our local sector with your help, as we regroup from Covid-19.

After two of the most turbulent years and the dramatic impact they have had on our lives and lives of our organisations, there have inevitably been some changes in our local voluntary and community sector.

We are all working in new ways, new projects and organisations have emerged in the borough and the environment around us is shifting faster than ever, bringing new challenges all the time.

We are grateful for all the feedback you have patiently been giving us through the pandemic. It helped us share your concerns and needs as well as your successes with local and national partners.

About the survey

This survey is best suited to the CEO, Manager, Coordinator or person responsible for running your organisation/group in Kingston. Please ensure the survey is only completed once by your organisation.

It will take approximately 25 minutes to complete. You can save and return to your responses (see below).

The survey will close on Friday 27th May at 6pm.

You can see a PDF of the questions [here](#).

We ask a range of questions about your organisation and your financial situation. We will also ask you about your relationship with the local authority and other statutory partners, and the support you need from KVA. This will help KVA better understand and represent the voices of the voluntary sector in Kingston, and develop future support services to meet your needs. If you opt-in during the survey we will email you about the findings.

Your answers are completely confidential to our team and will be anonymised in any publication. For more information about how we use your data, please see our [privacy policy here](#).

Taking a break and returning to the survey (saving your responses)

You can leave and return to this survey. It saves the answers you have already completed and submitted at the end of each page. In order for this setting to work

properly, you must use the same device (e.g. the same phone, laptop or desktop computer) and the same web browser that you started the survey on. In other words, you can open, close and open the survey, without having to answer the questions again. It will take you to your last submitted page, as long as you open it in the exact same way.

Prize Draw

All participants who complete the survey can opt-in to a prize draw to win one of 4 prizes worth £25 and 2 prizes worth £50. You can choose whether you would like to receive this as a donation to a charity of your choice (including yours) and/or some lovely brownies and flowers for your office.



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2. About your organisation

In order for us to update our database and to understand who is completing our survey, please can you answer the following information and tell us if and how you are happy for us to use your details.

All your responses to the rest of the survey will be confidential and your responses will be kept anonymous in any publications (unless we contact you for further permission).

* 1. What is the name of your organisation? (compulsory question)

* 2. What is your email address? (compulsory question)

3. If you are a registered charity, please provide your charity number here.

4. What is your name?

5. What is your job title?

6. Can you tell us your organisation website address?

7. If you have an office, what is the postcode?

8. Can you tell us your main organisation phone number?

* 9. Are you happy for us to use your answers above (your contact details) in the following ways? (compulsory question)

	Yes	No
To update our database	<input type="radio"/>	<input type="radio"/>
To share back our findings with you	<input type="radio"/>	<input type="radio"/>
To contact you about providing quotes or to take part in further research (e.g. workshops)	<input type="radio"/>	<input type="radio"/>

* 10. Are you happy for us to use your answers above (your contact details) to update our mailing list? Please tick the option which applies to you (this is a compulsory question)

- I'm happy for you to update my details on your mailing list
- I'm not on your mailing list, please add me to it
- I want to be taken off your mailing list

11. Would you like to enter into the prize draw? To thank you for your time, we are offering 4 prizes worth £25 and 2 prizes worth £50. If you win the draw, we will contact you to choose whether you would like to receive this as a donation to a charity of your choice (including yours) and/or some lovely brownies and flowers for your office. You must complete the survey and select yes below to be eligible.

- Yes
- No



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3. Your organisation structure

12. What is the legal status of your organisation or group? Please tick all that apply

- Informal / unregistered society, club or group (unincorporated association/organisation) with a constitution
- Informal / unregistered society, club or group (unincorporated association/organisation) without a constitution
- A registered charity
- A charitable incorporated organisation (CIO)
- Community Interest Company (CIC)
- Community Amateur Sports Club (CASC)
- Company Limited by Guarantee (CLG)
- Company Limited by Shares (CIS)
- Cooperative and Community Benefit Society
- Other (please specify)

13. Is your organisation led-by any of the following groups (75% or more of leadership and trustees identify with this group)?

- Not applicable / none of the below/ prefer not to say
- Communities experiencing racial inequity
- Faiths, beliefs and life philosophies
- Migrants, Refugees, Asylum Seekers
- Disabled People
- Older people
- Younger people
- Women and girls
- LGBT+ People
- People who are educationally or economically disadvantaged
- Another group with lived experience, not listed here (please specify)

14. Which of the following best describe your organisation? Please tick all that apply

- An independent charity
- A charity which is a branch of a larger organisation
- A charity affiliated to a larger organisation
- Community organisation
- Peer support group
- Volunteer led group
- Faiths, beliefs or life philosophies group
- Housing Association / Registered Social Landlord
- Community Business
- Social Enterprise
- Development Trust
- Leisure Trust
- Infrastructure or support organisation
- Other (please specify)



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4. Faiths, beliefs or life philosophies groups

15. If you are a faiths, beliefs or life philosophies group, please tell us which of the following apply?

- Not applicable
- Catholic
- Protestant
- Other Christian denominations
- Buddhist
- Hindu
- Jewish
- Muslim
- Sikh
- Pagan
- Humanist
- Baha'i
- Atheist
- Agnostic
- Other - please provide details



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5. Your areas of work

16. Do you deliver your work or services in Kingston? Please tick all that apply

- Hyper locally in Kingston (e.g. ward level)
- Locally in Kingston (e.g. Neighbourhood level)
- Borough wide in Kingston (services available to all residents)
- We operate outside of Kingston
- We operate in Kingston, but don't deliver frontline services to individuals in the borough



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6. Your areas of work in Kingston

17. If you work in specific wards in Kingston, which wards do you work in? Please tick all that apply (The list below is the new ward boundaries - please refer to the 2022 Ward boundary changes map [here](#))

- | | |
|---|--|
| <input type="checkbox"/> Not applicable / We don't work in specific wards of Kingston | <input type="checkbox"/> Kingston Gate Ward |
| <input type="checkbox"/> We work in all wards in Kingston | <input type="checkbox"/> Kingston Town Ward |
| <input type="checkbox"/> Alexandra Ward | <input type="checkbox"/> Motspur Park and Old Malden East Ward |
| <input type="checkbox"/> Berrylands Ward | <input type="checkbox"/> New Malden Village Ward |
| <input type="checkbox"/> Canbury Gardens Ward | <input type="checkbox"/> Norbiton Ward |
| <input type="checkbox"/> Chessington South and Malden Rushett Ward | <input type="checkbox"/> Old Malden Ward |
| <input type="checkbox"/> Coombe Hill Ward | <input type="checkbox"/> St Mark's and Seething Wells Ward |
| <input type="checkbox"/> Coombe Vale Ward | <input type="checkbox"/> Surbiton Hill Ward |
| <input type="checkbox"/> Green Lane and St James Ward | <input type="checkbox"/> Tolworth Ward |
| <input type="checkbox"/> Hook and Chessington North Ward | <input type="checkbox"/> Tudor Ward |
| <input type="checkbox"/> King Georges and Sunray Ward | |



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7. Your areas of work beyond Kingston

18. Do you deliver your work or services beyond Kingston in any of the following areas?
Please tick all that apply

- No, we only work in Kingston
- In other London boroughs
- Pan London
- National, across England
- National, across the UK
- International
- Other (please specify)



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8. Your areas of work in London

19. If you work in other London boroughs, which ones do you work in?

- | | |
|--|---|
| <input type="checkbox"/> Not applicable - we don't work in other London Boroughs | <input type="checkbox"/> Harrow |
| <input type="checkbox"/> We work across all London Boroughs | <input type="checkbox"/> Havering |
| <input type="checkbox"/> Barking and Dagenham | <input type="checkbox"/> Hillingdon |
| <input type="checkbox"/> Barnet | <input type="checkbox"/> Hounslow |
| <input type="checkbox"/> Bexley | <input type="checkbox"/> Islington |
| <input type="checkbox"/> Brent | <input type="checkbox"/> Kensington and Chelsea |
| <input type="checkbox"/> Bromley | <input type="checkbox"/> Lambeth |
| <input type="checkbox"/> Camden | <input type="checkbox"/> Lewisham |
| <input type="checkbox"/> City of London | <input type="checkbox"/> Merton |
| <input type="checkbox"/> City of Westminster | <input type="checkbox"/> Newham |
| <input type="checkbox"/> Croydon | <input type="checkbox"/> Redbridge |
| <input type="checkbox"/> Ealing | <input type="checkbox"/> Richmond upon Thames |
| <input type="checkbox"/> Enfield | <input type="checkbox"/> Southwark |
| <input type="checkbox"/> Greenwich | <input type="checkbox"/> Sutton |
| <input type="checkbox"/> Hackney | <input type="checkbox"/> Tower Hamlets |
| <input type="checkbox"/> Hammersmith and Fulham | <input type="checkbox"/> Waltham Forest |
| <input type="checkbox"/> Haringey | <input type="checkbox"/> Wandsworth |



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9. Your services

* 20. Which of the following are the primary services your organisation typically, or mainly, provides? (Please select one if possible, up to a maximum of five)

- | | |
|---|---|
| <input type="checkbox"/> Advice and information | <input type="checkbox"/> Food provision |
| <input type="checkbox"/> Advocacy | <input type="checkbox"/> Mental Health and wellbeing |
| <input type="checkbox"/> Arts, Culture and Media | <input type="checkbox"/> Organisation/Infrastructure support |
| <input type="checkbox"/> Befriending | <input type="checkbox"/> Personal development, employability and coaching |
| <input type="checkbox"/> Campaigning/Awareness Raising | <input type="checkbox"/> Place Of Worship |
| <input type="checkbox"/> Care | <input type="checkbox"/> Research /policy |
| <input type="checkbox"/> Charitable giving/philanthropy | <input type="checkbox"/> Sheltered accommodation/Nursing homes |
| <input type="checkbox"/> Charity shop/retail | <input type="checkbox"/> Social landlords/Housing |
| <input type="checkbox"/> Clubs and Social Groups | <input type="checkbox"/> Social / community activities |
| <input type="checkbox"/> Community venues/spaces | <input type="checkbox"/> Sport and recreation |
| <input type="checkbox"/> Counselling and therapy | <input type="checkbox"/> Temporary accommodation |
| <input type="checkbox"/> Crime/Community safety | <input type="checkbox"/> Tenants and residents' groups |
| <input type="checkbox"/> Domestic / Sexual Abuse | <input type="checkbox"/> Training/Education |
| <input type="checkbox"/> Drug and alcohol support | <input type="checkbox"/> Transport/Accessibility |
| <input type="checkbox"/> Environmental | <input type="checkbox"/> Youth Clubs/services |
| <input type="checkbox"/> Other (please specify) | |

* 21. Which of the following are your primary intended beneficiaries that your organisation typically supports, or looks to benefit? (Please select one if possible, up to a maximum of five)

- | | |
|--|---|
| <input type="checkbox"/> We don't provide direct services | <input type="checkbox"/> Older People |
| <input type="checkbox"/> All groups / everyone in our community | <input type="checkbox"/> Physical/sensory impairments (People With) |
| <input type="checkbox"/> Black and minority ethnic groups | <input type="checkbox"/> Refugees, Asylum Seekers, Migrants |
| <input type="checkbox"/> Animals/Wildlife | <input type="checkbox"/> Services/ Ex-service men/women |
| <input type="checkbox"/> Carers | <input type="checkbox"/> Social Entrepreneurs |
| <input type="checkbox"/> Children | <input type="checkbox"/> Students |
| <input type="checkbox"/> Disabilities (People With) | <input type="checkbox"/> Substance misusers |
| <input type="checkbox"/> People of faiths, beliefs and life philosophies | <input type="checkbox"/> Survivors of domestic / sexual abuse |
| <input type="checkbox"/> Families/Parents | <input type="checkbox"/> Victims of crime |
| <input type="checkbox"/> Gay/Lesbian/Bisexual/Transgender | <input type="checkbox"/> Tenants & Residents |
| <input type="checkbox"/> Homeless People | <input type="checkbox"/> Unemployed |
| <input type="checkbox"/> Learning Disabilities (People With) | <input type="checkbox"/> Visually Impaired People |
| <input type="checkbox"/> Long-term/chronic illness (People With) | <input type="checkbox"/> Voluntary & Community Groups |
| <input type="checkbox"/> Low income | <input type="checkbox"/> Volunteers |
| <input type="checkbox"/> Mental Health problems (People With) | <input type="checkbox"/> Women |
| <input type="checkbox"/> Offenders/ ex-offenders | <input type="checkbox"/> Young People |
| <input type="checkbox"/> Other (please specify) | |

22. If your organisation predominantly supports people and groups of specific ethnicities, beliefs or religions, can you tell us which?

- Not applicable
- Arab
- Bangladeshi
- Black African
- Black Caribbean
- Chinese
- Indian
- Other Asian
- Other Black
- Other Ethnic Group
- Other Mixed
- Other White
- Pakistani
- White & Asian
- White & Black African
- White & Black Caribbean
- White - British
- White - Irish
- Please tell us in your own words, which groups you are working with (for example Korean)?

23. At a community level, are you seeking to make any of the following kinds of impact and if so, has demand changed in the past 6 months?

	No	Yes - Demand increased	Yes - Demand consistent	Yes - Demand decreased
Reduce social isolation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Improve health and wellbeing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Help those experiencing mental health issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Increase employability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tackle the consequences of poverty	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Improve people's access to basic services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Enhance the cultural and artistic life of the community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Improve the local environment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Promote community cohesion	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Empower people in the community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Increase people's pride in their community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Give people confidence to manage their lives	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Improve digital inclusion	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Support other organisations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Influence policy and practice	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

24. If applicable, approximately how many individuals have you supported in the last 12 months? Please enter a number or leave blank if not applicable

25. If applicable and you work with organisations, approximately how many organisations have you supported in the last 12 months? Please enter a number or leave blank if not applicable

26. OPTIONAL: If applicable, how many people do you think have been impacted by your work (for example, if you worked with an individual whose issues impacted on their family, how many people would you estimate to have helped in total)? Please enter a number or leave blank if not applicable

27. Overall, have you seen demand for your work change in the past six months?

- Increase
- Stay the same
- Decrease

* 28. What do you see as the key gaps or services missing in Kingston? Please select up to five

- I don't know/prefer not to say
- Social isolation
- Health and wellbeing
- Mental health issues
- Employability
- Consequences of poverty
- Helping people access basic services
- Enhancing the cultural and artistic life of the community
- Improving the local environment
- Promoting community cohesion
- Digital inclusion
- Communities experiencing racial inequality
- Faiths, beliefs and life philosophies groups
- Migrants, refugees and asylum seekers
- Disabled People
- Older people
- Younger people
- Women and girls
- LGBT+ people
- People who are educationally or economically disadvantaged
- Other (please provide details)

29. Do you have any further comments about key gaps or services missing in Kingston?



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10. Income and Funding

30. What is your organisation's size based on annual income, as stated in your most recent annual accounts?

- No accounts / not yet known
- No income (£0)
- Micro (£1 to £9,999)
- Small (£10,000 to £99,000)
- Small/Medium (£100,000 to £499,000)
- Medium (£500,000 to £999,999)
- Large (£1m+)

31. Over the last financial year for which you have accounts, has your organisation's income? (Select one option)

- Increased
- Remained about the same
- Decreased

32. In the last financial year, has your organisation or group drawn on its reserves? (Select one option)

- No**, we don't have any reserves
- No**, we have not drawn on our reserves
- Yes**, we have used 'some' of our reserves to invest in new activities (such as buying property, developing a new service, employing a development worker)
- Yes**, we have drawn 'heavily' on our reserves to invest in new activities (such as buying property, developing a new service, employing a development worker)
- Yes**, we have used 'some' of our reserves for essential costs (such as salaries, rent, etc.)
- Yes**, we have drawn 'heavily' on our reserves for essential costs (such as salaries, rent etc.)
- Yes**, We have used 'some' reserves for both investment and essential costs
- Yes**, We have drawn 'heavily' on reserves for both investment and essential costs

33. Over the last year, have your reserves? (Select one option)

- Increased
- Remained about the same
- Decreased

34. Approximately how many paid staff and volunteers does your organisation or group have? Please specify whole numbers only

Paid full-time staff

Paid part-time staff

Volunteers (excluding Trustees)

Trustees, Board members or committee members

35. In the last year, have your paid staff numbers? (Select one option)

- Increased
- Remained about the same
- Decreased

36. Have you had any grants from the following funders during the last three years? (Please tick all that apply)

- National Lottery Community Fund
- City Bridge Trust
- London Community Foundation
- Trust for London
- Lloyds Bank Foundation
- Kingston Council
- Other Local Authority
- Greater London Authority (GLA)
- Other (please specify)

37. Have you received any contracts from the following in the last three years? (Tick all that apply)

- Kingston Council
- Achieving for Children
- Other Local Authority
- Central Government department,
- NHS / CCG / Health
- Other (please specify)

38. What is your 2020/21 funding mix as a percentage?

	0%	1-24%	25-49%	50-74%	75-100%	Don't know
Grant funding	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Contracts to deliver services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Trading activity / earned income (e.g. retail, selling goods/ services, but not contracts)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Corporate / business (e.g. donations, sponsorship, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public donations / gifts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Investment income (e.g. stocks, shares, interest, dividends, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Contributions in kind (e.g. use of facilities and free professional help)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Subscriptions/ membership	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Borrowed money (e.g. loans)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social investment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (please specify below)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please can you tell us what you are referring to in the 'other' selection above

39. Do you envisage your need for income from these sources changing in 2022/2023?

	Decrease	Stay the same	Increase	Not applicable
Grants	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Contracts to deliver services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Trading activity / earned income (e.g. retail, selling goods/ services - but not contracts)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Corporate / business (e.g. donations, sponsorship, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public donations / gifts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Investment income (e.g. stocks, shares, interest, dividends, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Contributions in kind (e.g. use of facilities and free professional help)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Subscriptions / membership	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social investment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (please specify below)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please can you tell us what you are referring to in the 'other' selection above

40. Is your future fundraising strategy to increase income from any of the following sources? Tick all that apply

- Seeking more grant funding
- Trying to increase public donations /fundraising
- Seeking more publicly funded contracts (e.g. from local or national government or other public bodies)
- Focusing more on commercial/ trading income
- Selling assets to generate income
- Social investment
- Other (please specify)

- Not applicable - we don't plan to increase our income

41. In 2022/2023 do you expect your overall financial position will?

- Improve
- Remain about the same
- Deteriorate

42. Are you worried about the financial future of your organisation?

- Very worried
- Somewhat worried
- Not worried

43. To what extent are the following challenges affecting your organisation?

	A big challenge	Somewhat of a challenge	Not a challenge
Accessing grant funding	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Managing a loss of income	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Depleting reserves	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Uncertainty about contracts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Needing to close services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lack of other services to refer people to	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Loss of staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Continued impact of Covid on clients	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hybrid delivery	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Staff burn out / mental health	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Opening a bank account / registering a new organisation structure	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Do you have any other concerns? If so, please let us know here

44. What are your key needs for funding? Please select your top 3

- | | |
|---|---|
| <input type="checkbox"/> Covid-19 response services | <input type="checkbox"/> Developing our communications including websites |
| <input type="checkbox"/> Continuation of existing service delivery | <input type="checkbox"/> Developing online / digital services |
| <input type="checkbox"/> Developing a new service | <input type="checkbox"/> Consultancy support to develop our strategy |
| <input type="checkbox"/> Undertaking research and user consultation | <input type="checkbox"/> Training & developing our team |
| <input type="checkbox"/> Monitoring and evaluation | <input type="checkbox"/> Building and rent costs |
| <input type="checkbox"/> Staff salaries | <input type="checkbox"/> Devices and data for users |
| <input type="checkbox"/> IT (tech/hardware, systems, CRM) | <input type="checkbox"/> Volunteer management costs |

45. How helpful would the following be from funders and commissioners for the success of your organisation?

	Very Helpful	Helpful	No Difference	Unhelpful	Very Unhelpful	I don't know
Small grants (under £15k)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Medium size grants (over 15k)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Longer term funding	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reduce monitoring and reporting requirements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Support core costs as part of an application	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Simplified application processes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Resourcing partnerships / co-production	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Longer/clearer deadlines to apply	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

46. Are there any other changes that funders and commissioners could make to help your organisation succeed?



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11. Relationship with Kingston Council

47. Do you have a working relationship with Kingston Council? For example, are you contracted to provide services on their behalf, a grant recipient, project partner, receiving referrals or are you being consulted, or adopting a strategic advisory or advocacy role? If yes or you are not sure, we will ask you some more questions about this.

- Yes
- No
- Not Sure



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12. More about your relationship with Kingston Council

48. What is your relationship with Kingston Council? Please select all that apply

- Contracted to provide services on their behalf
- Grant recipient
- Project partner
- Consultee in relation to local plans/strategies/ service provision
- Receive service referrals
- Strategic advisory role
- Advocacy role (championing your clients' interests)
- Other (please specify)

- None of the above - we do not have a relationship with the Council (you can skip the next questions)

49. If you are commissioned by Kingston Council, do you know who your commissioner is?

- Not applicable, we are not commissioned by Kingston Council
- Yes, we know who our individual commissioner is
- Yes, but we don't know/ are not sure who our individual commissioner is
- Other (please specify)



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13. Relationship with Achieving for Children

52. Do you have a working relationship with Achieving for Children? For example, are you contracted to provide services on their behalf, a grant recipient, project partner, receiving referrals or are you being consulted, or adopting a strategic advisory or advocacy role? If yes or you are not sure, we will ask you some more questions about this.

- Yes
- No
- Not Sure



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14. More about your relationship with Achieving for Children

53. What is your relationship with Achieving for Children?

- Contracted to provide services on their behalf
- Grant recipient
- Project partner
- Consultee in relation to local plans/strategies/ service provision
- Receive service referrals
- Strategic advisory role
- Advocacy role (championing your clients' interests)
- Other (please specify)

- None of the above - we do not have a relationship with Achieving for Children (you can skip the next questions and move to the next page)

54. If you are commissioned by Achieving for Children, do you know who your individual commissioner is?

- Not applicable, we are not commissioned by Achieving for Children
- Yes, we know who our individual commissioner is
- Yes, but we don't know/ are not sure who our individual commissioner is
- Other (please specify)



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15. Your relationship with CCG / NHS Health

57. Do you have a working relationship with the CCG / NHS Health? For example, are you contracted to provide services on their behalf, a grant recipient, project partner, receiving referrals or are you being consulted, or adopting a strategic advisory or advocacy role? If yes or you are not sure, we will ask you some more questions about this.

- Yes
- No
- Not Sure



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16. More about your relationship with the CCG / NHS Health

58. What is your relationship with the CCG/NHS Health?

- Contracted to provide services on their behalf
- Grant recipient
- Project partner
- Consultee in relation to local plans/strategies/ service provision
- Receive service referrals
- Strategic advisory role
- Advocacy role (championing your clients' interests)
- Other (please specify)

- None of the above - we do not have a relationship with the CCG / NHS Health (you can skip the next questions)

59. If you are commissioned by the CCG / NHS Health, do you know who your individual commissioner is?

- Not applicable, we are not commissioned by the CCG / NHS Health
- Yes, we know who our individual commissioner is
- Yes, but we don't know/ are not sure who our individual commissioner is
- Other (please specify)



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17. More about your relationships locally

62. Do you have any other relationships locally?

- Police
- Education Providers
- Fire Services
- None of the above
- Other (please specify)

63. Which of the following best describes your organisation's current position in relation to tendering for public sector services? (Please select one option most relevant to you)

- We are not aware of these opportunities
- We are aware of these opportunities but they are not relevant to our organisation's objectives
- We are aware of these opportunities but need more information
- We are interested in these opportunities but would need extra support to do this
- We are interested in these opportunities but feel there are barriers in the tendering process
- We are already bidding to deliver public sector services
- We are already delivering public sector services for which we have tendered
- Other (please specify)

64. Over the last two years, has your organisation or group been involved in partnership bidding? (e.g. as part of a consortium or group bid) (Tick one answer only)

- Yes, we have been successful
- Yes, but we have not yet been successful
- No, but we are considering this
- No and we are not considering this

65. If yes, can you provide further details about what helped and hindered with this?

66. Do you represent your clients / community on any statutory or partnership boards (e.g. Health & Wellbeing Board, Kingston Carers Board etc)?

- No
- Yes, please specify which ones

67. In the last 2 years, do you think that the representation of VCSE (Voluntary, Community and Social Enterprise) organisations on the statutory boards has changed?

- It has improved
- It has stayed the same
- It has deteriorated
- Don't know
- Not applicable

68. Do you have any comments about how this has changed, why or what your experience has been of this?

69. To what extent do you agree that the VCSE (Voluntary, Community and Social Enterprise) sector will be well represented on the Integrated Care Systems agenda?

Integrated care systems (ICSs) are partnerships that bring together providers and commissioners of NHS services across a geographical area with local authorities and other local partners to collectively plan health and care services to meet the needs of their population. The central aim of ICSs is to integrate care across different organisations and settings, joining up hospital and community-based services, physical and mental health, and health and social care. All parts of England are now covered by one of 42 ICSs.

- Strongly agree
- Agree
- Disagree
- Strongly disagree
- I don't know
- Not applicable

70. Do you list and promote any services on the Connected Kingston platform?
 Connected Kingston is the borough wide Social Prescribing initiative with a website dedicated to helping Kingston residents find local activities and navigate local services to improve their health and wellbeing. It is run by the Kingston Council and Kingston Voluntary Action in conjunction with local charities and statutory organisations. See <https://www.connectedkingston.uk/>

- Yes
- No, please contact me to tell me more about this opportunity
- No, I do not want to find out more about this opportunity
- Not sure, please contact me to tell me more about this opportunity
- Not applicable

71. Are you a member of any VCSE (Voluntary, Community and Social Enterprise) networks run by Kingston Voluntary Action or other VCSE organisations? If you tell us you would like to join, we will contact you with information about how to do this.

	Yes	No	Would like to join	Don't know
Health & Wellbeing Network	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Children & Young People Network	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
CEO Network	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
VCSE Forum	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Digital Inclusion Network	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Kingston Information and Advice Alliance (KIAA)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mental Health & Wellbeing Group	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Good Food Group	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Volunteering Kingston, Volunteer Coordinators Coffee Mornings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
'Friends of' groups	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Interfaith Forum	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community Centres (coming soon)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Trustee Network (relaunch soon)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)



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18. KVA support

72. In the last year, how useful have you found the following services from Kingston Voluntary Action?

	Helpful	No difference	Unhelpful	N/A - didn't use
KVA facilitated networks and networking opportunities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
KVA e-bulletins	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
KVA website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Support to set up our group	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fundraising support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Finance support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Governance support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Safeguarding support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Digital / data / tech support (Superhighways)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
KVA / Superhighways training	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Advocating on our behalf	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Representing the sector in local and national forums	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Any other support (please specify below)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify the service you are referring to above)

73. Which of the following areas are key support needs for your organisation? Please tick your top 5

- | | |
|---|---|
| <input type="checkbox"/> Theory of Change & impact measurement | <input type="checkbox"/> Financial resilience |
| <input type="checkbox"/> Governance | <input type="checkbox"/> Data use |
| <input type="checkbox"/> Digital & tech | <input type="checkbox"/> Key regulations (test and trace, GDPR) |
| <input type="checkbox"/> Communications & marketing | <input type="checkbox"/> Safeguarding |
| <input type="checkbox"/> Fundraising / income generation | <input type="checkbox"/> Innovation |
| <input type="checkbox"/> Business planning / business model development | <input type="checkbox"/> HR |
| <input type="checkbox"/> Bid writing - trusts & foundations | <input type="checkbox"/> Advice / learning from peers |
| <input type="checkbox"/> Support with tenders | <input type="checkbox"/> Service design / user research |
| <input type="checkbox"/> Other (please specify) | |

74. Can you tell us more about how Kingston Voluntary Action can best support you over the coming year?

75. Finally, do you have any further comments about anything we have asked in the survey, or any message you want to pass on to Kingston Voluntary Action?



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19. Thank you

Thanks so much for taking the time to complete our survey. If you want to get in touch or we can help you further, please do get in touch with communications@kva.org.uk